

Agenda
Okaloosa County Board of Commissioners
Tuesday, May 29, 2018– 1:30 PM
Okaloosa County Administration Building

I. **Open Commissioners' Workshop - Chairman Fountain**

II. **Pledge of Allegiance**

III. **Okaloosa County's Transit System**

A. *Greg Kisela/Administrative Services*

1. Workshop on Okaloosa County Transit Program. Dist: All

IV. **Commissioner Discussion**

V. **Public Comment**

VI. **Close Meeting - Chairman Fountain**

Okaloosa County adheres to Title VI Nondiscrimination and Americans with Disabilities Act and will make reasonable accommodations for access to this meeting upon request. Please call the County Administrator's Office at (850) 651-7515 to make a request. For Hearing Impaired, Dial 1-800-955-8771 (TDD), and 1-800-955-8770 (Voice). Requests must be received at least 48 hours in advance of the meeting in order for Okaloosa County to provide the requested service.



BOARD OF COUNTY COMMISSIONERS AGENDA REQUEST

DATE: May 29, 2018
TO: Honorable Chairman and Distinguished Members of the Board
FROM: Greg Kisela
SUBJECT: All Things Transit
DEPARTMENT: County Administrator
BCC DISTRICT: All

STATEMENT OF ISSUE: Review Okaloosa County's Transit System and suggest changes to improve operational efficiencies and to improve overall customer satisfaction.

BACKGROUND: In October of 2015, Okaloosa County entered into a five (5) year contract with Maruti Fleet and Management, LLC to provide transit services to the County. These services include both fixed route as well as paratransit services. The expenses for these services are paid by a combination of Federal and State grants, program income and general fund dollars. In September of 2017, the County Administrator's Office requested the Institute of Senior Professionals (ISP) at Northwest Florida State College conduct a Management Control Review of the Okaloosa County Public Transit System. This report is substantially completed; however, staff is awaiting final transmittal from the President of Northwest Florida State College. We anticipate receiving the final report in the next few days and will circulate this report for Board review.

We continue to face challenges related to the cost of the transit program, increasing rider usage and improving overall customer satisfaction. The County's current contract provider, Maruti, recognizes and accepts responsibility for many of the deficiencies related to the transit operation and will address various aspects of the ISP report which will be shared with the Board. Staff has engaged in preliminary discussions with Maruti personnel to determine the most appropriate options for moving this program forward.

In addition, the Growth Management Department, with the assistance of four (4) temporary full-time and part-time employees, has attempted to manage the transit program and contract since October 2015. This continues to be a challenge as well given the limited staff resources and complexity of the program, both operationally and financially. The Deputy County Administrator is evaluating this element of the transit operation and will provide recommendations in coordination with the ISP and Maruti reports.

FUNDING SOURCE, (If Applicable):

Department # N/A
Account #N/A
Amount \$N/A

OPTIONS: Consider the information presented by staff and provide feedback as it relates to the County's transit operation to include: 1) contract consideration, 2) staff levels and contract

management, 3) realigning transit operations under the County Administrator's office.

RECOMMENDATIONS: The information is being provided for Board discussion and feedback. Staff will develop a summary of action items based on Board direction and bring back for consideration at a future BCC meeting.

RECOMMENDED BY:



John Hofstad, County Administrator 5/24/2018

APPROVED BY:

NOTICE OF PUBLIC MEETING/WORKSHOP

Pursuant to section 286.011, Florida Statutes, notice is hereby given that the Okaloosa Board of County Commissioners Monthly Workshop for the month of May shall be held on Tuesday, May 29, 2018 beginning at 1:30 P. M. The meeting shall be held at the County Commission Training Room at the Okaloosa County Administrative Building located at 1250 N. Eglin Parkway, Shalimar, Florida 32579. The subject matter of the workshop will be Okaloosa County Transit Program and all issues related to it. The public is invited to attend and participate in the meeting.

Okaloosa County Commission Meetings and Workshops are streamed live at www.okaloosafl.com and can be watched live or at a later time. To view, select Commissioners Corner, View Commission Meetings from the home page.

If any person decides to appeal any decision made with respect to any matter considered at this hearing, such person will need a record of the proceeding and may need to ensure that a verbatim record of the proceeding is made which record includes the testimony and evidence upon which the appeal is to be based.

Okaloosa County adheres to the American Disabilities Act and will make reasonable modifications for access to these hearings upon request. Requests may be made to the County Commission office described above and must be made at least 48 hours in advance of the hearing in order to provide the requested service.